

## **NEW FLOOD INFORMATION/ HOTLINE NUMBERS**

There are now new information/hotline numbers for flood victims seeking assistance. Anyone seeking flood aid will have to call both of these numbers, even if they have called the 800 number before. Please be diplomatic, since some people may get a little testy about having to make repeated calls. Make sure people take both numbers.

*First, they must call the FEMA number to register as a disaster victim.* This number operates 24 hours per day:

**1-800-621-FEMA (3362) voice**  
1-800-462-7585 (TTY only)

People can also register as disaster victims on-line at: [www.fema.gov](http://www.fema.gov).

*Second, they must call the following number for information on state benefits.* This is for personal losses and connects with an office set up for this purpose in Keene. This number is staffed 8 a.m. to 8 p.m., effective Tuesday, November 1<sup>st</sup>.

**1-888-540-5605**

Remember: They have to call the FEMA number first to register as a disaster victim and then call the second number for state assistance.

*For **business owners** seeking assistance there is a third number:*

**1-800-417-4110**

This number is currently in operation.